

Shaheed Mangal Pandey Govt. Girls P.G. College, Meerut

Students Feedback Analysis-2020-21

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Action Taken Report

For any organization, the feedback of agencies related to it, is important for the growth and development of the organization. In this direction, the college also take feedbacks from its associated stakeholders- students, parents and alumni every year. Feedback design, collection and analysis of the feedback carried out by the team of teachers appointed by the Principal. This year also feedbacks were collected from the students of all the departments, on various issues of infrastructure facilities, programmes and activities, teaching and learning and administrative cooperation.

Weightage	Parametr-1 (Infrastructure facilities) Avg %	Parametr-2 (Programmes and activities)) Avg %	Parametr-3 (Teaching and learning)) Avg %	Parametr-4 (Administrative Cooperation)) Avg %
Excellent	64.53	86.52	95.74	70.21
Good	30.49	13.47	4.25	24.82
Poor	2.12	00	00	4.96

The facts of above table indicate that the majority of the students are satisfied with all the asked questions except some issues of infrastructure facilities like lack of teaching rooms, canteen facility, poor facility of internet and Wi-Fi, access and enrichment of library . Most of the respondents are satisfied with second, third and fourth parameters.

Action Taken Report

S.N.	Suggestions	Action Taken
1.	There should be gym in the college	According to the suggestion given by the students, a gym has been arranged in the college.
2.	Some skill development courses should be run in the college, which can benefit them in career.	According to the demand and their suggestions, teachers designed many skill development courses like- Organic Farming, Heritage Guide, Personality Development, Retail Management and Media and report writing, and all the courses approved by the university.
3.	There should be canteen in the college	Canteen has closed during Covid-19 pandemic. In this regard, Principal formed a canteen committee to take decision to reopen the canteen according to the situation and safeguards.
4.	Access and Enrichment Of library	With the help of RUSA grant the institution has strictly worked upon library automation. This library automation works upon Digi-lib software that include cataloguing, reporting, acquisition, circulation database base management etc. to benefit each and every student of the institution.
5.	Improve the facility of internet/Wi-Fi	To enhance the quality of Wi-Fi the institution has taken all the measure by implementing Wi-Fi connection to Jio connection.

