

Shaheed Mangal Pandey Govt. Girls P.G. College, Meerut

Students Feedback Analysis-2021-22

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Action Taken Report

For any organization, the feedback of agencies related to it, is important for the growth and development of the organization. In this direction, the college also take feedbacks from its associated stakeholders- students, parents and alumni every year. Feedback design, collection and analysis of the feedback carried out by the team of teachers appointed by the Principal. This year also feedbacks were collected (online) from the students of all the departments, on various issues of infrastructure facilities, programmes and activities, teaching and learning and administrative cooperation. Except the when students give any ideas or suggestion in related to any parameters, college tried to work on it in its best possible manner.

Weightage	Parametr-1 (Infrastructure facilities) Avg %	Parametr-2 (Programmes and activities)) Avg %	Parametr-3 (Teaching and learning)) Avg %	Parametr-4 (Administrative Cooperation)) Avg %
Excellent	64.20	85.42	92.74	68.21
Good	34.1	12.57	3.25	24.82
Poor	1.7	2.00	4.01	6.97

The facts of above table indicate that the majority of the students are satisfied with all the asked questions except some issues of infrastructure facilities like lack of teaching rooms, canteen facility, poor facility of internet and Wi-Fi, access and enrichment of library . Most of the respondents are satisfied with second, third and fourth parameters.

Action Taken Report

S.N.	Suggestions	Action Taken
1.	There should be platform to provide and share innovative ideas, ideation and start-up.	According to the suggestion given by the students, Institution's Innovation Council (IIC) has been set up in the college to develop the culture of innovation.
2.	To provide professional and vocational skills	1. The college has conducted one month free computer training programs for interested students. 2. Conducted 10 days online workshop for developing soft skills among students.
3.	There should be canteen in the college	Canteen has closed during Covid-19 pandemic. In this regard, Principal formed a canteen committee to take decision to reopen the canteen.
4.	Access and Enrichment Of library	College has its own limitation to purchase new books. On the occasion of world Book Day, staff members donated books to enrich the library. Teachers provided link and access details of digital libraries and other related platform.
5.	Improve the facility of internet/Wi-Fi	To enhance the quality of wi-fi the institution has taken all the possible measures for smooth and fast connection.

